

# Key

## Milestones

### 2008

- Launches commercially
- **stc** abolishes incoming calls fees and other operators follow
- First Operator in the world to have all IP network

### 2009

- **stc** introduces high speed Mobile Broadband in Kuwait
- **stc** launches innovative prepaid offerings and acquires 500K customers in one year

### 2011

- First to introduce Apple iPhone
- Strategic partnership with Manchester United
- First to introduce newest HSPA+ (42.2 Mbps) Broadband network

### 2010

- Expands retail network and launches joint promotions with retailers
- **stc** wins Comms MEA Best Telecom Finance Deal

### 2012

- **stc** launches Elite Program for loyal, VIP and high value customers
- **stc** turns into profitability during the fourth year of operation
- **stc** starts deployment of 4G LTE network

### 2013

- Completes nationwide 4G LTE Coverage and awarded Best LTE deployment in the Middle East
- Number portability and **stc** acquires majority of ported numbers between operators

### 2015

- The first in Kuwait to introduce the all-new (VoLTE) technology
- **stc** branches network reached a total of 70 across Kuwait
- First to introduce the LTE Advanced

### 2014

- Partnership with Real Madrid
- Listing on KSE
- Retained earnings turned to be positive
- Ranked 2nd in terms of revenue and subscriber market share

### 2016

- Best Telecom Co. by Arabian Business
- Member of (ITU)
- Leading Corporate for IR
- Business Innovation in Risk Management

### 2017

- VIP Customer Service Award
- Won the "2017 Speedtest Award" by Ookla company
- Excellence in Governance Award
- Won the "Best Operator Network" from telecom world Middle East
- 5G Innovator of the Year Awards

### 2019

- **stc** wins Sharjah Gulf Top 10 Business Award 2018
- Acquisition of Qualitynet - the leading ISP provider in Kuwait
- Launched 5G services in June
- **stc** and Huawei sign MOU to develop 5G services
- Launches the new brand **stc**

### 2018

- Best Network Development Award at 5G MENA
- **stc** reaps three accolades at ME Call Centre Awards
- Wins "Advertising Creativity Award" at Arab Media Forum

### 2020

- **stc** Group was ranked the 1<sup>st</sup> in the MENA region, by Forbe's "Global 2000" list
- **stc** rebrands "Qualitynet" to **solutions by stc**
- **stc** signs an AoA for establishing Connect Arabia W.L.L with Mobility Telecom Kuwait Limited (BVI) which will be the main partner

### 2021

- **stc** and Virgin Mobile Middle East & Africa led consortium receive MVNO license from CITRA
- **stc** signed a binding agreement to fully acquire E-Portal Holding Company and its subsidiaries, which specialize in the Information and Communications Technology sector in the State of Kuwait

### 2022

- **stc** acquires E-Portal Holding Company and its subsidiaries - the leading ICT services provider in Kuwait
- **stc** increases its shared capital to reach KD 99.9 mn through the distribution of 100% bonus shares
- **stc's** total revenue has reached its highest level since inception